

Complaints data - Depository Participant

Data for every month ending – December 2025

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved *	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	0 days
2	SEBI (SCORES)	01	0	0	01	0	0	22 days
3	Depositories	0	0	0	0	0	0	0 days
4	Other Sources (if any)	0	0	0	0	0	0	0 days
	<b>Grand Total</b>	<b>01</b>	<b>0</b>	<b>0</b>	<b>01</b>	<b>0</b>	<b>0</b>	<b>22 days</b>

**Trend of monthly disposal of complaints**

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	Apr-25	0	03	02	01
2	May-25	01	0	0	01
3	Jun-25	01	0	0	01
4	Jul-25	01	0	0	01
5	Aug-25	01	0	0	01
6	Sep-25	01	0	01	0
7	Oct-25	0	04	01	03
8	Nov-25	03	02	04	01
9	Dec-25	01	0	01	0
10	Jan-26	0	0	0	0
11	Feb-26	0	0	0	0
12	Mar-26	0	0	0	0
<b>13</b>	<b>Grand Total</b>	<b>09</b>	<b>09</b>	<b>09</b>	<b>09</b>

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of annual disposal of complaints**

<b>SN</b>	<b>Year</b>	<b>Carried forward from previous Year</b>	<b>Received during the year</b>	<b>Resolved during the year</b>	<b>Pending at the end of the year</b>
1	2021-22	0	0	0	0
2	2022-23	0	0	0	0
3	2023-24	0	6	6	0
4	2024-25	0	7	7	0
5	2025-26 <sup>1</sup>	0	9	9	0
	<b>Grand Total</b>	<b>0</b>	<b>22</b>	<b>22</b>	<b>0</b>

<sup>1</sup> Count provided as on December 31, 2025

