

## Complaints data - Depository Participant

Data for every month ending – December 2025

| SN | Received from           | Carried forward from previous month | Received during the month | Total Pending | Resolved * | Pending at the end of the month** |                                | Average Resolution time^ (in days) |
|----|-------------------------|-------------------------------------|---------------------------|---------------|------------|-----------------------------------|--------------------------------|------------------------------------|
|    |                         |                                     |                           |               |            | Pending for less than 3 months    | Pending for more than 3 months |                                    |
| 1  | 2                       | 3                                   | 4                         | 5             | 6          | 7                                 |                                | 8                                  |
| 1  | Directly from Investors | 0                                   | 0                         | 0             | 0          | 0                                 | 0                              | 0 days                             |
| 2  | SEBI (SCORES)           | 01                                  | 0                         | 0             | 01         | 0                                 | 0                              | 22 days                            |
| 3  | Depositories            | 0                                   | 0                         | 0             | 0          | 0                                 | 0                              | 0 days                             |
| 4  | Other Sources (if any)  | 0                                   | 0                         | 0             | 0          | 0                                 | 0                              | 0 days                             |
|    | <b>Grand Total</b>      | <b>01</b>                           | <b>0</b>                  | <b>0</b>      | <b>01</b>  | <b>0</b>                          | <b>0</b>                       | <b>22 days</b>                     |

### Trend of monthly disposal of complaints

| SN | Month       | Carried forward from previous month | Received | Resolved* | Pending** |
|----|-------------|-------------------------------------|----------|-----------|-----------|
| 1  | Apr-25      | 0                                   | 03       | 02        | 01        |
| 2  | May-25      | 01                                  | 0        | 0         | 01        |
| 3  | Jun-25      | 01                                  | 0        | 0         | 01        |
| 4  | Jul-25      | 01                                  | 0        | 0         | 01        |
| 5  | Aug-25      | 01                                  | 0        | 0         | 01        |
| 6  | Sep-25      | 01                                  | 0        | 01        | 0         |
| 7  | Oct-25      | 0                                   | 04       | 01        | 03        |
| 8  | Nov-25      | 03                                  | 02       | 04        | 01        |
| 9  | Dec-25      | 01                                  | 0        | 01        | 0         |
| 10 | Jan-26      | 0                                   | 0        | 0         | 0         |
| 11 | Feb-26      | 0                                   | 0        | 0         | 0         |
| 12 | Mar-26      | 0                                   | 0        | 0         | 0         |
| 13 | Grand Total | 09                                  | 09       | 09        | 09        |

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of annual disposal of complaints**

| SN | Year                 | Carried forward<br>from previous<br>Year | Received<br>during the<br>year | Resolved<br>during the<br>year | Pending at the<br>end of the year |
|----|----------------------|--|--------------------------------|--------------------------------|-----------------------------------|
| 1  | 2021-22              | 0  | 0                              | 0                              | 0                                 |
| 2  | 2022-23              | 0  | 0                              | 0                              | 0                                 |
| 3  | 2023-24              | 0  | 6                              | 6                              | 0                                 |
| 4  | 2024-25              | 0  | 7                              | 7                              | 0                                 |
| 5  | 2025-26 <sup>1</sup> | 0  | 9                              | 9                              | 0                                 |
|    | <b>Grand Total</b>   | <b>0</b>                                 | <b>22</b>                      | <b>22</b>                      | <b>0</b>                          |

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<sup>1</sup> Count provided as on December 31, 2025